



## Pet Sitting Terms & Conditions

### 1. Introduction

Welcome to Nina's Pet Sitting (ABN: 773 880 37 82).

By booking our pet sitting services, you agree to these Terms & Conditions. Please read them carefully.

### 2. Services

We provide pet sitting services including, but not limited to:

- Feeding
- Walking
- Overnight care
- Administration of medications (if agreed)

We reserve the right to refuse services for any pet that is aggressive or has special needs we cannot safely manage.

### 3. Bookings and Payment

- Bookings must be confirmed via website, email, or phone.
- A deposit is required to secure your booking.
- Full payment is due before services commence.
- Payment methods accepted: bank transfer.

### 4. Cancellations and Refunds

- Cancellations made more than 7 days before the booking will receive a full refund.
- Cancellations within 3 days may incur a cancellation fee of 25 percent.
- No refunds for services partially used unless otherwise agreed.

### 5. Liability

We will take reasonable care of your pet, but Nina's Pet Sitting is not liable for accidents, injuries, illnesses, or deaths that occur despite reasonable care.

### 6. Emergencies

In the event of a medical emergency, we may take your pet to the nearest veterinarian.

You are responsible for all veterinary fees and related costs.

We will make reasonable attempts to contact you in emergencies.

#### 7. Owner Obligations

- Pets must be up-to-date on vaccinations and flea/tick treatments.
- Pets must be microchipped or have proper identification.
- Owners must provide all necessary supplies.

#### 8. Termination of Services

We reserve the right to terminate services immediately if the pet is aggressive, unsafe, if payment is not received, or if the owner breaches these Terms & Conditions.

#### 9. Privacy

Any personal information collected will be used solely for providing pet sitting services and will comply with the Australian Privacy Act 1988.

#### 10. Governing Law

These Terms & Conditions are governed by the laws of NSW, Australia.

#### 11. Media Consent

I give permission for Nina's Pet Sitting to take photos and videos of my pet during care and to use this content on its website, social media platforms, and other marketing materials. I understand that no personal identifying information will be shared without my consent.